

IMPORTANT INFORMATION ON THE USE OF A THIRD-PARTY CASKET

You have informed us that you will be using a casket purchased from a third-party supplier for the funeral services of your loved one. To ensure that you fully understand our respective responsibilities regarding the third-party casket that will be used, we ask you to review this information sheet. Please direct any questions you may have regarding the information being provided to your funeral director.

Casket Dimensions - For some people, the size of the casket can be a concern. The length is rarely an issue, but width can be. A standard casket is generally 84 inches long, 28 inches wide, and 23 inches tall. These sizes can vary depending on the model, so be sure to ask for specific dimensions. For the average sized person this is generally plenty of space. If the deceased is somewhat larger than average, you may need to look at an "oversized" casket. These larger caskets come in a variety of widths to accommodate the size of the decedent. Your funeral director will alert you if a larger casket is needed for your loved one. Please understand that the responsibility of ordering the correct sized casket from a third-party supplier remains with you.

Timing of Casket Delivery- Please understand that the primary responsibility of arranging and coordinating the delivery of the third-party casket from the supplier to the funeral home remains with you. Please also be aware that the third-party casket must be delivered at least 48 hours prior to the first scheduled funeral ceremony involving casketed remains so the funeral home has a reasonable amount of time to properly prepare for the arranged funeral ceremony. If the third-party casket is not delivered in sufficient time, scheduled funeral ceremonies could be delayed.

Casket Delivery- While in contact with the third-party casket supplier to arrange the delivery of the casket to the funeral home, please provide to them the following information.

- The supplier or shipper of the third-party casket must call the funeral home during normal business hours to schedule the delivery of the third-party casket. The delivery may only take place Monday-Friday, between the hours of 8am-3pm.
- The supplier or shipper of the third-party casket must be informed that the shipper may be required to unload, unwrap, and dispose of all packaging materials that are used to encase the third-party casket.
- **Inspection of the Casket**- The type and condition of caskets used in funeral services are important considerations for many families. Since the Archdiocese of Denver Mortuary is not supplying the casket and was not a party to the purchase agreement for the casket, the receipt of the casket by the funeral home does not constitute in any respect, legal acceptance of the casket or its condition upon arrival.

We highly recommend that you set up a time to inspect the casket after it is delivered.

Return of Third-Party Casket- On occasion, a third- party casket delivered to the funeral home is not one that was ordered by the purchaser or is in a condition that is not acceptable to the purchaser. If you wish to return the third-party casket to the supplier, you will be responsible for arranging the return. Please be aware that your ability to return a third-party casket and obtain an exchange or a refund will depend upon the terms and conditions of the purchase agreement that you have with the supplier. Some casket suppliers may not accept the return of a casket once a body has been placed into it; and other casket suppliers may not accept the return of the casket but will require that the lining be replaced. Please note that the return or exchange of a casket may cause delays in scheduled funeral ceremonies.